



Private and Confidential



04 October 2023

Our Ref: 23/9389

Your Ref:

Please quote the reference above in all correspondence to this office and refrain from using staples as all documents received are scanned.

Re: Complainant Name: [REDACTED] Practitioner Name: Leo Fay

Dear [REDACTED]

I refer to the above complaint.

I enclose a copy of correspondence from Mr Fay dated 26 September 2023. If you have any comments you wish to make, I would be obliged to have these within the next 21 days.

I thank you for your assistance and await hearing from you.

Yours sincerely,

Shannon Hallissey

Clerical Officer

(On behalf of Paul Comerford, Complaints and Resolutions Officer)