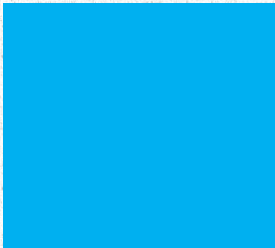




Private and Confidential



23 October 2023

Our Ref: 23/9389

Your Ref:

Please quote the reference above in all correspondence to this office and refrain from using staples as all documents received are scanned.

Re: **Complainant Name:** [REDACTED] **Practitioner Name:** Leo Fay

Dear [REDACTED]

I refer to the above complaint.

I wish to acknowledge receipt of your correspondence received 17 October 2023. The contents have been noted and placed on file.

I thank you for your assistance. I will be in contact in due course.

Yours sincerely,

Shannon Hallissey
Clerical Officer

(On behalf of Paul Comerford, Complaints and Resolutions Officer)