



An tÚdarás Rialála
Seirbhísí Dlí
Legal Services
Regulatory Authority

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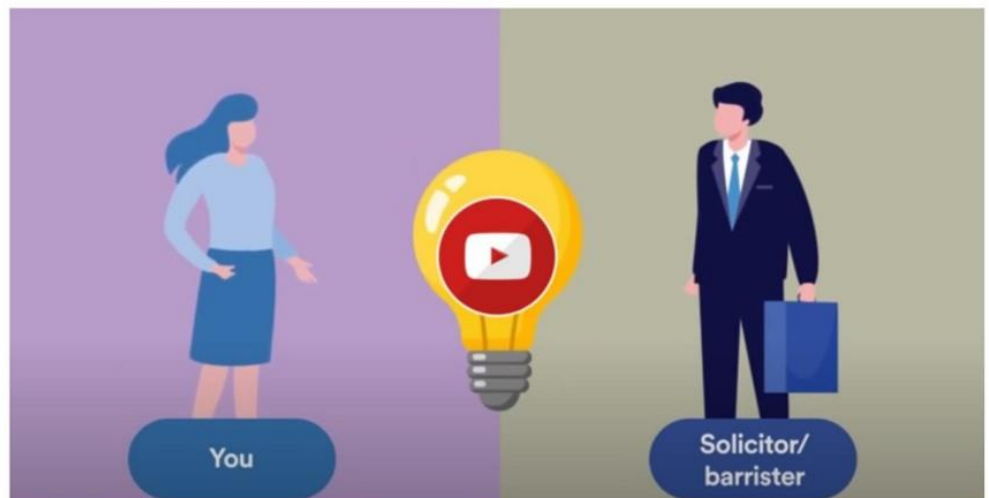
What you can make a complaint about

The LSRA receives and investigates complaints about legal practitioners – solicitors and barristers.

We handle three types of complaints about:

- **Inadequate legal services:** when the client considers the legal service was not of a standard that someone would reasonably expect.
- **Excessive costs:** when the client considers the costs sought for the legal service is excessive.
- **Misconduct:** a range of conduct which includes fraud, dishonesty, criminal activity and other acts.

You can watch a video on making a complaint to the LSRA below.



[+ Read the full transcript of the video 'Making a complaint to the Legal Services Regulatory Authority'](#)

Time limits for complaints:

- There is generally a three year time limit on complaints about inadequate legal services and excessive costs
- There is no time limit on complaints about misconduct
- We cannot investigate a complaint that has already been determined by a professional body such as the Law Society of Ireland or the Bar of Ireland.