

Baldoyle, Dublin 13

LSRA

DUBLIN 7.

Our Ref: LF/HB/PEU101/7278 You Ref23/9389

Date: 26th September 2023

Re: [REDACTED]

Dear Sirs,

We refer to the above and letter received on the 31st of August 2023 where we note the content of [REDACTED] letter and in relation to the points raised therein we would say as follows:

[REDACTED] initially made contact with us in relation to issues with his employer. The incident arose on the 12th of April 2012 and [REDACTED] contacted us approximately 2.5 years after the incident.

We agreed to raise the issue with his employer given that he had numerous grievances against his then employer in relation to sick pay.

Thereafter the issues developed with regard to injuries, sustained by [REDACTED] as a result of his treatment at the hands of the person he was assigned to care for, which took place in his client's house in 2012.

We wish to point out that at all times the approaches made to the Irish Wheelchair Association were on the basis of seeking to negotiate some form of settlement given that he was outside the time allowed pursuant to the Statute of Limitations.

We have dealt with all aspects of [REDACTED] claim in a fairhanded manner and made him aware of his limited entitlements, which will be at the sole discretion of his former employer.

In relation to the letter of complaint dated the 7th day of July 2023, I can say that when I last met with [REDACTED] on the day of June 2023 he was very clear that he wanted his case closed, which I understand to mean settled by the end of July 2023. His instructions were that if the case could not be closed by that date he would rely upon legal advice that he is receiving from Lawyers whom he became acquainted with while working for the United Nations. I told [REDACTED] that I could not give him any guarantees in

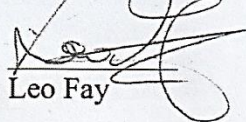
Partners: Michael J. Kennedy, Leo Fay, Fiona Cullivan
Solicitor: Aileen Mollahan
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VAT Reg No. 95612440

29 SEP 2023
Received

relation to time limits and it may be more beneficial to pursue the alternate route as suggested by his alternate legal advisers.

Yours Faithfully,

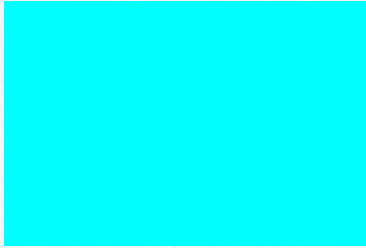

Leo Fay

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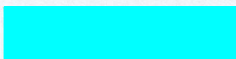
04 October 2023

Our Ref: 23/9389

Your Ref:

Please quote the reference above in all correspondence to this office and refrain from using staples as all documents received are scanned.

Re: Complainant Name: [REDACTED] Practitioner Name: Leo Fay



I refer to the above complaint.

I enclose a copy of correspondence from Mr Fay dated 26 September 2023. If you have any comments you wish to make, I would be obliged to have these within the next 21 days.

I thank you for your assistance and await hearing from you.

Yours sincerely,

Shannon Hallissey
Clerical Officer
(On behalf of Paul Comerford, Complaints and Resolutions Officer)